

How do I get access to the concerts?

Once you purchase your ticket, you will receive an email that is your ticket stub. It will have a unique password written on the bottom assigned to that evening's performance. You will also receive a reminder 1 hour before showtime with your password. Then come back here, click the link to the night's concert, and enter your password.

The button to access the night's concerts will open at 6:30pm EST nightly.

Show time:

Sunday, February 14 | 7:30 pm | [WATCH HERE](#)

[FAQs](#)



I have my password, and I don't see the button to the night's performance?

- 1) Try clearing your cache and refresh this page.
 - a) For Chrome users go here: <https://support.google.com/accounts/answer/32050?co=GENIE.Platform%3DDesktop&hl=en>
 - b) For Safari users go here: <https://9to5mac.com/2020/02/03/mac-how-to-clear-cache-history-cookies-safari/>
 - c) For Microsoft Explorer users go here: <https://support.pearson.com/getsupport/s/article/Internet-Explorer-Delete-Cached-Files-and-Cookies?p=browser-usecases/browser-settings-delete-cached-files-and-cookies-ie>
 - d) For Firefox users go here: <https://support.mozilla.org/en-US/kb/how-clear-firefox-cache>
- 2) Open an 'Incognito window'
 - a) For Chrome, go to 'File > Open New Incognito Window > Type in *whatever link this is going to be*
 - b) For Safari, go to 'File > Open Private Window'
 - c) For Internet Explorer, go to 'Safety > InPrivate Browsing'
 - d) For Firefox, go to 'Firefox > New Private Window'

I've tried both of these, and I still can't see it?

If you still have trouble accessing the night's performances, please call 412.621.1499 and we will have staff on hand to assist you the weekend of the performances.